



The Link product brings together the services of third-party collection service providers with Ontario Systems software clients. All of these services are seamlessly integrated and available through system menus.

Features

- Secure Communication Protocols
- Letter Services
- Business Forms
- Credit Reporting Companies
- Skiptracing Services
- Electronic Payment Processing
- Scoring
- Access to Link fields via Logic Blocks and Event Tactics*

Hardware/Server Requirements

Clients are responsible for the purchase of a PC based server required for the Link product. This server should be dedicated to Link software and functionality. The Link product currently is approved for the Windows XP Pro operating system. Clients also are responsible for obtaining hardware maintenance (which we recommend for the basic system) for the Link server. It is Ontario Systems' recommendation that clients maintain an adequate backup solution for the server, in the event of a disk failure, etc. Problems with the PC based server, other software conflicts (including Remotely Anywhere), and network support for the PC are the clients' responsibility.

To ensure the server functions properly, it must meet the following minimum hardware and software requirements for the Link product: Any software conflicts from third-party software are the responsibility of the client (i.e. Remotely Anywhere or operating system). Support for the operating system (including Windows XP Pro) hardware (i.e. PC or modems), and Remotely Anywhere are solely the responsibility of the client.

Minimum Hardware/Software Requirements:

Low Volume (*Less than 30,000 transactions per week*)

- Pentium IV 1.8 GHz
- 512 MB RAM
- System Drive - 20 GB, Data Drive - 120 GB, Floppy drive, 32X CD drive
- 10/100 Ethernet card (NIC)
- 15" or greater monitor
- 56k Modem if a VPN to Ontario Systems is not present**
- Broadband Internet connection with virus protection
- Windows XP Pro operating system
- Remotely Anywhere
- Caché 5.0.x or higher (current approved version at install time)
- Backup software - user preferred

High Volume (*More than 30,000 transactions per week*)

- Server class system (i.e. Compaq Proliant, Dell Poweredge or similar system)
- Dual 2.6 GHz or higher processors
- 4 GB RAM
- CD or DVD drive
- Disk configuration:
 - Hardware RAID with 15 K or faster RPM drives (used exclusively for data), 300 GB or more capacity
 - Minimum of 5 disks to comprise the RAID array
 - Operating system should be installed on separate drive from Link data
- 15" or greater monitor
- Network connectivity via RAS, VPN or Internet
- Broadband Internet connection with virus protection
- Windows XP Pro operating system
- Remotely Anywhere
- Caché 5.0.x or higher (current approved version at install time)
- Backup software - user preferred

* Available within the FACS system only.

** 2 Multitech MT5634ZPX-PCI internal modems. Some clients might require more than two modems, depending on volume. If a system requires more than two modems, Ontario Systems requires a Digi AccelePort RAS 4 or 8 ports with built-in modems.

For more information, please contact a sales representative at 800.283.3227.

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>> Link Vendors

Letter Services:

CompuMail

Additional Services: Collection Letter Management, NCOA, Phones, Return Mail, Skiptracing

Contact: **Chris Cochran**

Phone: 765.778.0364

Fax: 630.221.1653

Email: chrisc@compumailinc.com

Contact: **Mary Orebaugh McDaniel**

Phone: 888.999.3314

Fax: 765.747.0346

Email: marym@compumailinc.com

DANTOM Systems, Inc.

Additional Services: Mailing Services, NCOA, Phones, Electronic Return Mail, Extensive Address Cleansing

Contact: **Rich Turner**

Address: 29241 Beck Road

Wixom, MI 48393

Phone: 248.567.7300

Fax: 248.567.7301

Email: rturner@dantomsystems.com

DATAMATX

Additional Services: Mailing Services, NCOA Link, Address Cleansing, Return Mail, Statements, Checks, Immediate Letter Changes or Additions

Contact: **Paul Richards**

Address: 3146 Northeast Expressway

Atlanta, GA 30341

Phone: 800.943.5240

Fax: 770.936.5600

Email: prichards@datamatx.com

Diversified Data & Communications

Additional Services: Bill On Line, Data Archiving, Return Mail, Marketing Services, Mailing Services

Contact: **Frank Calderone**

Address: 10811 Northend Ave

Ferndale, MI 48220

Phone: 800.356.8561

Fax: 248.399.2407

Email: fcaldereone@divdat.com

Emdeon/ExpressBill

Additional Services: Mailing Services

Contact: **Michael Piechowiak**

Address: 100 N. Byrne Rd

Toledo, OH 43607

Phone: 800.537.7563 (ext. 43133)

Fax: 419.324.1581

Email: michael.piechowiak@webmd.net

Focus 1, Inc.

Additional Services: NCOA

Contact: **Jim Olson**

Address: 12801 Prospect Street

Dearborn, MI 48126

Phone: 313.624.3360

Fax: 313.624.3370

Email: jolson@focus1data.com

LASON, Inc.

Additional Services: NCOA, Address Cleansing, Return Mail, Statements, Checks, Document Management, Scanning Services, Hosted Digital Solutions

Contact: **Mark Stasevich**

Address: 4113 Gold Mill Ridge

Canton, GA 30114

Phone: 678.493.7727 / 248.766.6261

Fax: 678.493.0889

Email: mstasevich@lason.com

LetterLogic

Contact: **Sherry Stewart**

Address: 1209 4th Ave. South

Nashville, TN 37210

Phone: 800.477.0180 / 615.783.0070

Fax: 615.783.0368

Email: sherrys@letterlogic.com

Web: www.letterlogic.com

Proficient Data

Additional Services: NCOA

Contact: **Michael Larkin**

Address: 80 Internationale Blvd.

Glendale Heights, IL 60139

Phone: 630.748.1100

Fax: 630.748.1200

Email: mlarkin@proficientinc.com

PSC Info Group

Additional Services: DATAExpress Collect, Collection Letter Management, NCOA, Skiptracing

Contact: **Stephanie Kaster**

Address: 105 Montgomery Ave.

Oaks, PA 19456-9998

Phone: 866.693.7660 / 360.260.1888

Fax: 360.260.8881

Email: skaster@pscinfofgroup.com

Renkim

Additional Services: Mailing services, NCOA, Electronic Return Mail, Skiptracing, Return Mail Processing, Letter Metric Reporting, Phone Append, Telephone EDA

Contact: **Kevin Gaffer**

Address: 13333 Allen Road

Southgate, Michigan 48195

Phone: 614.792.3525

Email: kgaffer@RENKIM.COM

Credit Reporting Companies:

Equifax

Contact: **Mike Harvey**

Address: 1505 Winward Concourse

Alpharetta, GA 30005

Phone: 770.740.7235

Email: mike.harvey@equifax.com

Experian

Contact: **Mike Hurley**

Address: 475 Anton Blvd

Costa Mesa, CA 92626

Phone: 224.698.3744

Email: mike.hurley@experian.com

TransUnion

Contact: **John Buppert**

Address: 2800 N. 44th Street, Ste 550

Phoenix, AZ 85008

Phone: 602.977.2343

Email: jbuppert@transunion.com

Business Forms:

RR Donnelly/Moore Wallace, Inc.

Additional Services: Labels, Commercial Printing, Printer Ribbons

Contact: **Tim Cranston**

Address: Pan American Plaza

201 S. Capitol Avenue, Suite 201

Indianapolis, IN 46225

Phone: 800.777.3227

Fax: 317.631.2208

Email: tim.cranston@rrd.com

For more information, please contact a sales representative at 800.283.3227.

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Receivables Management
Information Systems

Skiptrace Services:

Acolloid/LexisNexis

Additional Services: Skiptracing & Collections, Electronic Directory Assistance, Bankruptcy/Deceased/Relatives, Scoring
Contact: **Nancy McLaughlin**
Address: 6601 Park of Commerce Blvd.
Boca Raton, FL 33487
Phone: 863.655.4144
Fax: 863-665-4354
Email: nancy.mclaughlin@lexisnexis.com

Accurint/LexisNexis

Additional Services: Skiptracing & Collections, Electronic Directory Assistance, Bankruptcy/Deceased/Relatives, Scoring
Contact: **Nancy McLaughlin**
Address: 6601 Park of Commerce Blvd.
Boca Raton, FL 33487
Phone: 863.655.4144
Fax: 863-665-4354
Email: nancy.mclaughlin@lexisnexis.com

Acxiom Insight

Additional Services: Scoring, Locate and Asset Data, Relatives, Bankruptcy, Online and Batch Access
Contact: **Jason Drury**
Address: 12303 Airport Way, Suite 300
Broomfield, CO 80021
Phone: 888.259.6173 x 3943
Email: jason.drury@acxiom.com

Banko/LexisNexis

Additional Services: Skiptracing & Collections, Electronic Directory Assistance, Bankruptcy/Deceased/Relatives, Scoring
Contact: **Nancy McLaughlin**
Address: 6601 Park of Commerce Blvd.
Boca Raton, FL 33487
Phone: 863.655.4144
Fax: 863-665-4354
Email: nancy.mclaughlin@lexisnexis.com

ChoicePoint

Additional Services: Electronic Directory Assistance, Address Verification, Bankruptcy/Deceased
Contact: **Keith Goodnight**
Address: 1000 Alderman Dr.
Alpharetta, GA 30005
Phone: 678.377.9856
Fax: 561.982.6348
Email: keith.goodnight@choicepointprg.net

Datalure, Inc.

Additional Services: Electronic Directory Assistance, Bankruptcy and Deceased
Contact: **Donald Shields**
Address: 1705 W. Parkside Ln.
Phoenix, AZ 85027
Phone: 602.308.6848
Fax: 602.308.6801
Email: donald.shields@datalure.com

DirectoryNET, LLC.

Additional Services: Interactive Electronic Directory Assistance (ID PLUS)
Contact: **Calvin Waddy**
Address: 4555 Mansell Rd #230
Alpharetta, GA 30022
Phone: 770.521.0100
Fax: 770.521.1295
Email: cwaddy@directorynet.com

Experian/MetroNet

Additional Services: Address Correction
Contact: **Steve Hester**
Address: 475 Anton Blvd.
Costa Mesa, CA 92626
Phone: 714.830.7568
Fax: 714.938.2542
Email: steve.hester@experian.com

First Data Corporation

Additional Services: Real-time and Batch Skiptracing/Collections Tools, Address Correction/NCOA, Electronic Directory Assistance, Collections Scoring, Two-Way Digital Messaging, Collection Letters, Electronic Payments
Contact: **Brenda Fleck**
Address: 6902 Pine St.
Omaha, NE 68106
Phone: 402.222.3889
Fax: 402.222.7101
Email: brenda.fleck@firstdatacorp.com

LexisNexis

Additional Services: Skiptracing & Collections, Electronic Directory Assistance, Bankruptcy/Deceased/Relatives, Scoring
Contact: **Nancy McLaughlin**
Address: 6601 Park of Commerce Blvd.
Boca Raton, FL 33487
Phone: 863.655.4144
Fax: 863-665-4354
Email: nancy.mclaughlin@lexisnexis.com

RealeDA

Additional Services: Interactive Electronic Directory Assistance
Contact: **Gary Christopher**
Address: 31 Ranney Rd., Ste. G
Long Valley, NJ 07853
Phone: 908.876.5549
Email: gchristopher@realeda.com

SearchAmerica, Inc.

Additional Services: Asset and Debtor Location, Address Verification, Account Receivables Management, Directory Assistance, Fraud
Contact: **Paul Morino**
Address: 7001 E. Fish Lake Rd., Suite 200
Maple Grove, MN 55311
Phone: 951.371.2350
Email: paulmorino@searchamerica.com

Electronic Payment Processors:

Internet Transaction Solutions (ITS)

Contact: **Jim Crossley**
Address: 7720 Rivers Edge Dr., Suite 101
Columbus, OH 43235
Phone: 614.573.0489
Fax: 614.573.0481
Email: jim@transactionsolutions.com

Western Union

Contact: **Peter Simler**
Address: 3155 W. Big Beaver Rd., Suite 111
Troy, MI 48084
Phone: 248.643.1964
Fax: 248.643.1958
Email: petersimler@westernunion.com

ACH Direct (AKA Mid America Solutions)

Contact: **Ron Smith**
Address: 2805 Catalina Dr.
Anderson, IN 46012
Phone: 765.649.8298
Fax: 866.312.4134
Email: rcsmith@midamericasolutions.com

Scoring/Analytics Vendors:

Intelligent Results

Contact: **Stan Shull**
Address: 305 108th Avenue NE, Ste 200
Bellevue, WA 98004
Phone: 425.455.5100
Email: sshull@intelligentresults.com

LexisNexis

Contact: **Nancy McLaughlin**
Address: 6601 Park of Commerce Blvd.
Boca Raton, FL 33487
Phone: 863.655.4144
Email: nancy.mclaughlin@lexisnexis.com

PredictiveMetrics

Contact: **David Crimmins**
Address: 106 Apple Street, Suite 303
Tinton Falls, NJ 07724
Phone: 732.530.4229
Email: dcrimmins@predictivemetrics.com

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